

All the latest news from Gough and Kelly

➤ Wishing you a safe and secure New Year!

Welcome to 'Closed Circuit', the newsletter from security services and product experts, Gough and Kelly (G&K).

By the time you're reading this, we'll be approaching the end of January. However, if it's not too late, I do want to take this opportunity to wish our customers, business contacts and G&K staff a happy New Year.

Of course, even during the festive season, the need for security never goes away. Indeed with major events to celebrate, it can be heightened. That was certainly the case for G&K, where a busy Christmas and New Year saw around 500 of our staff on duty, covering 50 separate events.

Looking ahead into 2019, it promises to be an exciting year as we maintain our focus on being the North's leading security services provider. With that in mind, we'll be working hard to deepen client relationships and improve on-site security. In my view, satisfied customers provide the best advert for our business. So we're delighted to showcase one of them – Restore Datashred – in our Spotlight feature on Page 3.

As well as providing outstanding security services, G&K also prides itself on being a great employer. Our view is that a happy team is a committed team: one that will provide excellent customer service. It also helps build a team spirit. That was demonstrated by 16 staff members who recently took part in the Leeds Abbey Dash to raise money for charity.

Finally, all the G&K team are looking forward to working with clients, both old and new, throughout the course of the coming year.

Kind regards,
Stephen Kelly
Group MD



James Dunhill, centre, with two members of our running team, Joel Evans and Joshua Moore.



Steve Graves, Joel Evans, Stuart White, Gavin Fearnley, James Dunhill, Jonathan Jakeman, James Watson, Joshua Moore, Helen Brown, Richard Cuff, Jemma Whiteley, Reece Fiddes, Richard Payne and Richard Whiteley.

Seán Morgan and Victoria Clayton also ran but didn't make the photo.

Among the G&K runners was James Dunhill our Alarm Technical Manager. James fought his own battle with cancer during 2018. Fortunately he's fighting fit again and that's what inspired the rest of the team to train for the 'Dash'. To show our support, G&K added to their fund raising efforts and together we've raised £2,235 for this remarkable charity, "It's been quite a journey," says James. "I thought it wouldn't happen to me, but it did. The

cancer doctors and professionals are incredible as is the work of organisations such as Cancer Research UK. It's so important to help the ongoing research to find new ways to detect and stop cancer in its tracks, so our children and their children don't have to suffer like our generation." James and Gough & Kelly are extremely grateful for all contributions. We wish to truly thank everyone who donated to reach the amazing final figure.

➤ Cash Dash

Sixteen members of G&K's corporate team took part in the 2018 10km Abbey Dash running race to raise funds for Cancer Research UK

Working together to counter the terrorist threat



Does your business have a plan in the event of a terrorist attack? Hopefully it's something you'll never need to implement, but having some simple guidelines in place makes sense and, in an emergency, can save lives.

That's the thinking behind 'Step Change', a Government initiative that brings the public and private sectors together to counter the terrorist threat. At its heart are some questions: your answers will enable you to create your own 60-second security plan:

- Who is appointed to make decisions on the shop floor or crowded places – and do they know what they're doing?
- How do you enter and exit the building or space in an emergency?
- How do you lock down quickly?
- Where can you hide?

- How do you communicate and how do you stay updated if you find yourself in a RHT scenario (Run, Hide, and Tell)?
- Have you briefed your staff?

Your business can also register for a free online training course using the following link: **ACT Awareness e-learning course**

As one of the North's leading security providers, G&K has fully embraced 'Step Change'. Our staff work closely with Counter Terrorism Policing and the wider general public, encouraging them to remain vigilant, look out for suspicious behaviour and report any concerns.

If you require any assistance with this plan or would like further help to deliver a full anti-terrorism plan for your business please contact us on 0344 880 7100 or email: Enquiry@Gough-Kelly.co.uk

Vital sparks

G&K Electrical cover everything in the electrical world: power, lighting, fire alarms and control systems. Teamwork, coupled with experience, expertise and close working relationships with their customers ensures the team's ongoing success. They provide customers with a full electrical service covering everything from system design through to installation and testing. The team also carry out maintenance on fire, emergency lighting and electrical installation condition reporting.

Energy efficiency plays a major part in the design and choice of electrical



From left to right: Jason Clark, Luke Gaunt, Peter Kerry, Harry Caton, Ben Markland and Marc Broadbent.

equipment, a factor that benefits both client and the environment. LED lighting projects not only improve the appearance of buildings, they also deliver energy savings. Recent projects have been carried out in the sports, commercial, health, leisure, retail, education, residential and office sectors.

New starters and promotions

We are pleased to welcome Joe Stirk and William Smith (Apprentice Security Engineers) into our Service department, five new Security Officers and ten new SIA Stewards.

Congratulations to Harry Caton, from our Electrical department, who has recently been promoted to Assistant Electrical Manager.

Working with:



Spotlight on > Restore

Datashred

Restore Datashred is a leading provider of confidential security shredding services to companies and organisations dealing with highly sensitive information. Visible and immediate data destruction means peace of mind for its 40,000 plus customers.

Last year, Datashred smashed its sustainability record, recycling 100,000 tonnes of paper. As a result, this:

- Prevented the felling of 1,700,000 trees
- Reduced energy consumption by 420,000,000 kilowatts
- Saved 3,200,000,000 litres of water

Aided by the growing threat of ID fraud, Restore Datashred has grown significantly over the last few years. It's well on the way to becoming the UK's leading confidential waste disposal business with the capability to shred 2,000 tonnes of waste paper every week.

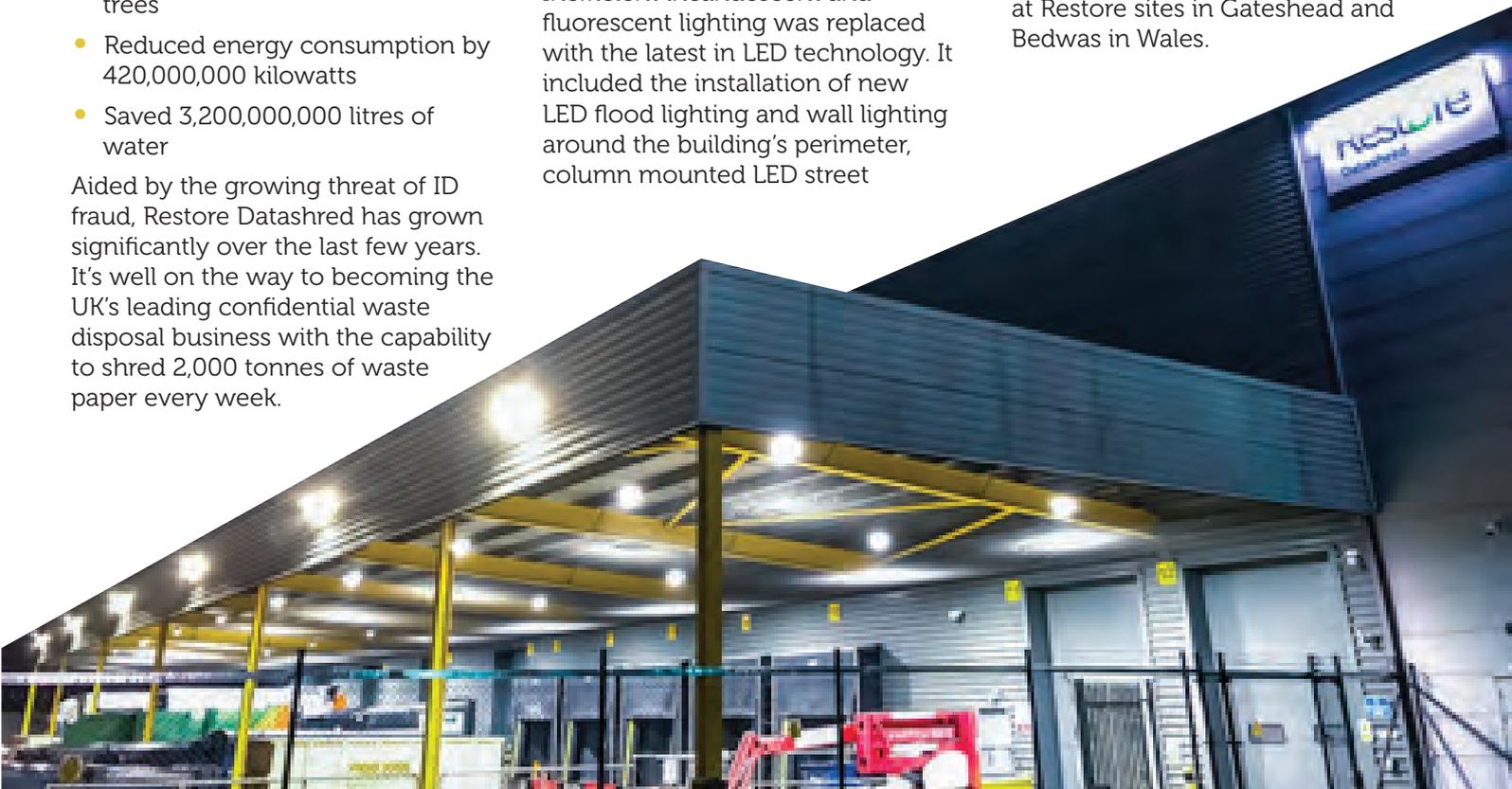
G&K has been providing security services to Restore Datashred since 2013. We've improved their CCTV, intruder alarms and access control, as well as monitoring and maintaining their fire alarms. G&K's electrical and engineering teams are currently working on internal and external lighting overhaul projects at a number of Restore Datashred sites.

The most recent project has seen a complete revamp of the external lighting at Restore's Dartford depot. Inefficient incandescent and fluorescent lighting was replaced with the latest in LED technology. It included the installation of new LED flood lighting and wall lighting around the building's perimeter, column mounted LED street

lighting in the car park and service yard areas plus LED high bay fittings to illuminate the loading bays.

The end result is a superior quality white light output creating a safer more secure environment and optimising performance of the newly installed CCTV system. Nor do the benefits stop there: LED technology is low maintenance and more efficient, leading to lower energy consumption and cost savings.

Similar schemes are now underway at Restore sites in Gateshead and Bedwas in Wales.



You said it...

Complimentary comments for **Colin Brown**

Security officer, Colin Brown, has been mentioned in despatches on two separate occasions since our last newsletter. His first vote of thanks came from Adrian Robinson, Manager at Featherstone Sports Complex, following a fire alarm callout. Thankfully it proved to be false, caused by a faulty sensor. Colin's professionalism elicited the following appreciative comments from Adrian, "I was very pleased with the way Colin completed his duties. He was organised, handled the situation well and kept me fully informed throughout."

His second citation happened when on duty at Wakefield Council's Merchant's Gate Car Park. He noticed a parked car with one of its windows fully wound down and, inside, a dash cam on display. Colin took it to the Gatehouse for safe keeping, leaving contact details in the car. When the owner called the Gatehouse later that evening, Colin returned to hand the dash cam back to its owner. Commenting on Colin's alertness, Norma Lindley, Project Assistant, Building Security, Wakefield Council said: "Can you please pass on my thanks to Colin for acting on this and dealing with it effectively."

Chris Egan (Response Supervisor)

"Chris is a great role model for Gough and Kelly. Over the past few months I have received various compliments about Chris from members of staff and senior management. Chris has got to know people by name which is 'always a good thing!' His security intelligence, awareness and punctuality has not gone unnoticed within our business. I would like you to pass on our 'thank you' to Chris for his overall professional performance which, combined with your back office team, gives Car Care Plan peace of mind with our security arrangements."

Darren Fletcher, Group Health, Safety & Facilities Manager, Car Care Plan.

Jonathan Jakeman (Security Engineer)

"Just a quick email to say how impressed we are here with Jonathan. He's a real credit to Gough and Kelly. Nothing seemed too much trouble and he worked to an exceedingly good standard, pretty much unsupervised."

Gordon Eastman, Facilities Supervisor, CSA Group.

Andre Kell (Security Officer)

"I just wanted to take the opportunity to write a message of thanks and commendation about Andre, who has been doing a sterling job watching over our cars these past few months. He's such a pleasant chap, always smiling and saying good morning or good night to our colleagues as they come and go. We do feel secure knowing he's keeping an eye on things.

There have been a number of incidents where he has gone above and beyond. When horses were let free in the car park and, more recently, when fourteen traveller caravans appeared overnight. He moved our facility to another area of the car park and put his vehicle across the roadway to stop people driving down to where they had set up camp. I hope we will still see him occasionally if cover is needed at Aquarius House."

Peter Ward, Assistant Property and Facilities Manager, Univar.

Steve Williams (Mobile Response Supervisor)

"Steve recently attended an alarm callout and dealt with the situation. He was excellent, please pass on my comments and thanks."

Steve Holliday, Branch Manager, Bennett & Fountain, Leeds.

Wedding Bells

We would like to congratulate the following happy couples who recently celebrated their 'big day':

Luke Gledhill (Security Engineer) married Lisa on the 3rd November at Waterton Park, Walton.

Robyn Savage (Service Desk Advisor) married Dieter Wegener (right) on the 17th November at South Parade Baptist Church then continued with their reception at Weetwood Hall, Leeds.



Employee of the Month

Paul Parker Security Shift Supervisor

According to his Manager, Paul's performance is exceptional. He's now a Shift Supervisor, after starting as a Security Guard, and takes charge of his team well. Over the last month or so he has helped train the new night shift Supervisor and another team member before that. Paul is a valued member of the team, ready to go above and beyond to get the job done. He never complains, completing all tasks required of him to the best of his ability. He's always on hand to give support and advice to other members of the team when needed.



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