

CLOSEDCIRCUIT



Autumn 2016

All the latest news from **Gough and Kelly**

> Forging ahead



We've been involved in some very interesting projects in recent months, and introduced some new faces to the business, too. You can read more about all of them in this issue of the newsletter.

And a special mention must go to GK team member Paul Cuthbertson, whose quick thinking and fast acting saved the lives of two people and have earned him an award nomination.

Our expertise and reputation in the education sector is attracting more and more work, and we're very proud to have been awarded two long-term manned guarding contracts with Wakefield College and Askham Bryan College.

The flexible lease option we offer is also becoming very popular. From schools to office parks, many organisations are choosing to upgrade their existing analogue CCTV systems to the latest high specification, high performance IP-based systems, giving them HD quality images in both live feeds and playback mode at an affordable monthly rate.

Our work on high end residential projects continues with our latest M&E installation in a penthouse apartment at the prestigious 17 Park Row development in Leeds. And, at the opposite end of the time scale, we have



completed the installation of a wireless fire alarm system in the 17th century, Grade I listed Sheriff Hutton Hall.

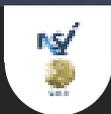
The range and diversity of projects we're getting involved in is fantastic – and it's all down to you, our customers, who continue to entrust your security needs to our team.

Stephen Kelly
Group MD

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Accreditations:



➤ Ride of our lives



In September, our security and stewarding teams proudly helped more than 10,000 cyclists to enjoy the final Sky Ride of 2016 in our gloriously sunny home county of Yorkshire.

As well as providing safety, marshalling and stewarding support, we had the privilege of providing close protection bodyguards for Rio Gold medal-winning Team GB cyclists, Joanna Rowsell Shand, Katie Archibald and Philip Hindes who were at the starting line in York to get the afternoon off to a memorable start.

Each Sky Ride event takes a designated route, which is open for a set period of time during the day so that cyclists can ride on traffic-free roads, but there's no official start point or start time, so people can ride as much or as little of the route as they want to. This year's ride took cyclists of all abilities along a 7km route along the riverbank as well as taking in some of the city's most famous landmarks.

We were there to make sure cyclists and pedestrians stayed safe throughout the event, as well as stewarding at the various family activity areas located throughout the city.

➤ Glowing results

We're always working hard to make sure our clients get the best possible service and that we perform to - and exceed - industry standards.

Keeping up these high standards means regular inspections by security industry trade bodies, and we've recently passed two with flying colours.

We're thrilled to be ranked among the top 25% of security firms in the country after scoring 124 points in our recent Security Industry Authority inspection, and achieving a triple A rating in our latest National Security Inspectorate (NSI) inspection – the highest rating available. The inspection involves a visit every six months to our most recent security installations, so really puts our on-the-job competence to the test.



➤ Something old, something new...

The team recently completed a full mechanical and electrical installation in a penthouse apartment at the new 17 Park Row high end residential development in Leeds. At the same time - and at the opposite end of the time scale - we completed the installation of a wireless fire alarm system in a 17th century country house.

Grade I listed Sheriff Hutton Hall near York is one of Yorkshire's finest country houses, built in 1619 around three sides of a courtyard and remodelled in the 18th century. Our team designed, supplied and installed an alarm system that is unobtrusive and in keeping with the building's style and character.

Spotlight on:



➤ City of York Council

City of York Council (CoYC) first came to us in 2011, faced with the challenge of rationalising its space requirements to meet a commitment to combining cost savings with service delivery improvements. The council was preparing to relocate 1,300 office-based staff, housed across 17 different locations, to its new, purpose-built West Offices headquarters.

The new building was set to house a customer centre and over 40 conference rooms, as well as other partner organisations such as the NHS, North Yorkshire Police and Citizens Advice Bureau. The expected footfall for the new building was over 2,000 people a week.

CoYC was seeking a service partner that could deliver high quality, value for money services. The security services model at West Offices included a range of traditional security service functions, but the council was looking for a service provider who could operate as part of an integrated facilities management operation, performing additional tasks that would support the wider building operations.

We outlined a service that met every aspect of the council's brief and secured the contract prior to the building opening in 2012. Since then, we have worked with the council to deliver to this brief, exceeding contractual KPIs and service level agreements to ensure the smooth running of the building for staff, visitors and members of the public who use the building.

The contract specified manned guarding, access control, CCTV and out of hours building monitoring. We have gone above and beyond the original specification to provide a dedicated operations manager on site who works with the council's facilities management team alongside transport network managers, the installation of speed lanes and access control doors on site, event stewarding and security for York's annual Christmas Markets, the 2015 Tour de Yorkshire, the 2015 General Election count and key holding services for CoYC buildings throughout York.

We have also future-proofed all works to ensure that they continue to provide a robust, long term solution for the council.

> Know a worthy cause that deserves £100?

Is there a local cause or community group that's close to your heart? We want to help you help others, so we're asking you to tell us which charity you'd like to see receive a £100 donation. Just email us at enquiry@gough-kelly.co.uk before 15 December, telling us which charity you're nominating and why; and we'll select one at random to support with a donation. We'll keep you posted on the selected charity in our next newsletter.

> Keep on running

Eight eager employees took part in the Leeds Abbey Dash on Sunday 6th November in support of Age UK. The running team included a mix of directors, engineers, admin and security staff, who joined over 10,000 people to run the 10k race. Well done team GK!



> Piece of cake!

Our budding five-star bakers were given the chance to impress strict judges from the Gough and Kelly team in October, when we held our second Macmillan coffee morning.

Baking volunteers created seven different cake varieties including butterfly and fairy buns, Victoria sponge, chocolate chaos cake and biscuits galore, helping to raise £100 for Macmillan.

This year, Jemma Whiteley's delicious Victoria sponge stole the judges' hearts (and taste buds) to claim the coveted Best Baker award.



> A real hero

We're extremely proud to tell you about site manager Paul Cuthbertson's recent award nomination.

Paul's quick responses and first aid knowledge have saved lives on two occasions, earning him a nomination in City of York Council's annual VIP Awards in the 'exceptional employee' category. This is the first time someone has been nominated who isn't directly employed by the council.

Paul, who is our site manager at City of York Council's West Offices HQ, acted quickly to carry out first aid on a member of council staff who had gone into anaphylactic shock following a severe allergic reaction to something she ate. Just a month earlier, Paul had administered life-saving first aid to another employee who was having a heart attack.



Operations manager Richard Cuff, who heads our security operations on site for CoYC in York, says: "Paul is responsible for general safety, access control and welfare of staff and visitors on site – as well as being our go-to life saver! He takes great pride in his work and is a highly valued member of the team. We're all immensely proud of Paul's actions and his well-deserved award nomination."

> New kids on the block



We're very happy to welcome service & installations manager Andy Dry, intern Amy Carmichael and business development manager Sean Morgan to the Gough & Kelly team.

Keep in touch and stay up to date with our news:



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