

## ➤ It's all growing well at G&K this spring!

Welcome to our Spring 2019 newsletter.

Longer, lighter evenings don't reduce the need for G&K's services. Indeed spring and summer are busy times for us. As I write this, we've just completed another successful Tour de Yorkshire where G&K's team were on hand to provide stewarding at stage finishes in Bedale and Selby.

Of course, G&K will be on duty at many other major outdoor events during the spring and summer ahead. These include stewarding for: The Ashes Cricket at Headingley, the Kaiser Chiefs at Elland Road and the UCI World Cycling Championships in Harrogate.

In this issue of 'Closed Circuit' you'll find an update on G&K's team at the CCTV hub, York. Our expertise in both installing the technology – and providing the people to operate it – has clearly been marked. We've recently sealed deals to re-vamp CCTV systems for two Local Authority customers.

Of course, no matter how busy we are, G&K always find time to raise funds for some great causes. This year we're supporting the Children's Heart Surgery Fund and we've news of both past and forthcoming fundraising events.

Finally, we've taken some space to remind you of the many services G&K offer. If you'd like to know more, don't hesitate to contact me.

Kind regards,  
**Stephen Kelly**  
Group MD

## ➤ Elementary for our dear Watson

You don't need Sherlock Holmes as a crime buster in modern day York. Not when you've got James Watson, CCTV Operations Manager for Gough & Kelly, and his team. They monitor 240 cameras, round the clock, every day of the year from the Council's CCTV hub.

Their work in helping keep York's streets safe caught the attention of local newspaper, the York Press, who sent round a journalist to interview James and get a glimpse behind the scenes.

"I've already seen positive changes with the city's scheme in recent years," says James.

"North Yorkshire Police generally make between 40 and 80 requests for footage each month. We have pursuits through the city which often come to an end due to the CCTV. It's great being able to coordinate with police so that we help them to be in the right places at the right time."

The cameras are far more technologically advanced than ever before and can see up to 100 metres down the street. "It's the difference between having a VHS and a 4K Blu-Ray", says James.

In fact, more changes to the CCTV cameras are set to take place, with further improvements expected as the city's anti-terror measures increase in coming months.

"It's a privilege to join meetings with police, licensing authorities, York BID and all those people who are making changes that will affect peoples' lives in the city. From the routine - picking up rubbish and clearing streets – to the far more exciting, it's hard to single out one incident as 'amazing', because so many of them just fall into the list of things that happen here day to day," James concludes.



# ➤ Invasion averted

Full marks to the G&K stewarding team on duty at Elland Road for the Leeds United home game against Aston Villa. The importance of the match – Leeds needed a result to secure a Premiership play-off place – plus a highly controversial incident, could have seen passions boil over and a potential pitch incursion. But the skill and professionalism



of G&K's staff ensured spectators stayed on the terraces. Following the final whistle of the 1-1 draw, the players completed a lap of appreciation for the fans.

# ➤ G&K on Tour duty again!



# ➤ G&K spread the red for charity



'Wear Red Day' is held every February and organised by Yorkshire based charity - the Children's Heart Surgery Fund - to raise awareness of congenital heart disease. For the second year running, Gough and Kelly decided to wear red to raise both funds and awareness of the charity's amazing work.

The Children's Heart Surgery Fund, based at the Leeds General Infirmary, provides equipment, support and events for children with heart conditions and their families. Our Sales Administrator, Catherine, holds this charity "very close to her heart" as her son Archie has a complex heart condition and has been

supported on his journey so far. On our 'Wear Red Day', lunch was kindly provided by two Bramley cafes; Daniels and Quicksnack, with pizzas donated by one of our suppliers, Peter at the Lamphshop Online.

Our raffle was boosted by excellent prizes, generously donated by Towngate PLC, Rushbond PLC and Pace Telecom, who made a £200 cash donation, on our behalf.

G&K staff and supporters raised a grand total of £447.70, including £202.70 from our Leeds office and £45 from our York team, who wore dapper red ties, to really "spread the red" throughout Yorkshire.

We wish to thank everyone who contributed on the day and who helped raise awareness for this worthwhile cause.

The Tour de Yorkshire goes from strength to strength with this year's field including four times Tour de France winner, Chris Froome. Once again, organisers 'Welcome to Yorkshire' called on G&K to ensure the safety of riders and spectators at two stage finishes - Bedale and Selby. In total, over 100 G&K stewards and security staff were on hand and, despite heavy rain, kept their spirits undampened. Needless to say both stage finishes passed without incident. Commenting on G&K's support, Angela Crossland, Head of Partnerships and Communities at Selby District Council said: "The team were fantastic. So professional, calm and friendly. Great to work with you again."

Working with:



# How can we help you?

G&K are a 'one stop shop' for security and electrical solutions. Our range of services and products are designed to ensure a safe and secure environment for all.

We aim to influence and inspire the security marketplace by providing thoroughly professional and accountable security services to protect people, property, profit and brand.

Here is a brief reminder of our services and support:



## Intruder Alarm Systems

G&K is a NSI Gold Approved company, recognised as a premier installer of Intruder Alarm Systems. Our expertise and the high quality of our installations has earned BS 8243 and PD 6662 EN European standards accreditation.



## Access Control Systems

Our access control systems are an efficient and convenient way of securing your building and assets, regardless of user numbers. Designed to maintain security, using the latest technology, we offer bespoke video and audio door entry, modular door entry, specialised door entry and concierge systems.



## CCTV Monitoring

Our remote CCTV monitoring services deliver long-term cost savings, operational efficiencies and maximum return on investment, combining the latest electronic surveillance technologies with rapid mobile response capabilities.



## CCTV Systems

G&K provide CCTV camera solutions to fit all applications, both internally and externally, from residential dwellings to office blocks, football stadiums, museums or public spaces. Our CCTV systems can be fully integrated into all existing systems including security lighting, access control, intruder and fire alarms.



## Guarding

Whatever your requirements in this area, our security team have a proven track record, delivering a highly professional service, providing expertly trained, SIA licenced personnel, 24 hours a day, 365 days a year, in line with BS7858 and the Private Security Act 2001.



## Electrical Contracting

Our Electrical Contracting department prides itself on consistently high quality workmanship with professionally trained, qualified engineers who provide turnkey packages, which include fire, lighting, power and emergency lighting. G&K are approved contractors with the NICEIC and a member of the Electrical Contractors Association (ECA).



## Empty Premises Guarding

Our monitored Void Property visual verification alarm system relays video clips directly to our 24-hour Monitoring and Control Centre. Furthermore, it doesn't need power or a phone line, and providing a simple, cost effective and hi-tech security solution, giving you complete peace of mind.



## Fire Alarm Systems

G&K delivers practical and highly effective solutions to meet clients' requirements, offering an interactive, fully addressable fire detection system, designed to reduce false alarms through reliable fire detection capabilities.



## Metal Fabrications

G&K's metal fabrication department provides a complete range of perimeter and vehicle access protection products, including bespoke security fencing, barriers, gates (manual and automatic) and bollards, ensuring maximum security at all times.



## Event Security

G&K provide quality, affordable venue and event security as well as crowd management services that are robust, yet customer friendly. Our primary goal is the safety of everyone at the event or venue.



## Keyholding & Mobile Patrols

G&K are key holding and alarm response specialists, registered with the National Approval Council for Security Systems (NACOSS). Our range of services includes: Keyholding and Alarm/CCTV Response, Mobile Patrols, a Lock and Unlock Service and Lone Worker Protection/Escort Services.

## You said it...

### > Mick Birch (Security Engineer)

Mick Birch (Security Engineer) was commended recently by a domestic customer who thanked Gough and Kelly “for a job well done – especially to Mick Birch.”

### > Lydia Hodge (Security Officer, York)

“I was hosting a briefing when the alarm went off after 7pm. Regardless of the reason, real or false alarm, the staff on duty were wonderful. I am especially grateful to Lydia - she was very calm, in control of the situation and handled the evacuation of the building from the main exit in a highly professional manner. She was excellent. I would like to thank all your team and highlight the high standards they have.”

Andrew Flecknor, Electoral Services Manager, City of York Council

### > Raymond Harrison (Security Officer)

“Thank you so much for helping us out with the IT problems today – we really appreciate it! Definitely over and above!”

The Workforce Development Unit, York

### > Derek Uttley (Security Officer)

Derek was recently praised as standing out from the other Security Officers at Craven College: “His arrival heralded three weeks of unbroken February sunshine. He’s been a constant source of smiles, good humour and a warm welcome, whilst keeping a firm eye on student behaviour. Derek is the first face of the college for many visitors so this is really great for all of us.”

Chris Coleby, Facilities Manager, Craven College

### > Del Newton-Cowell (Site Supervisor) & Paul Cuthbertson (Security Operations Manager)

“We just wanted to compliment Del on the service he has offered to us in the last couple of months. He recently assisted us with an adoption day that took place over a weekend. His help ranged from moving equipment to making the families attending feel welcome - nothing was too much trouble! In addition, for me personally, he has helped with a lost ID badge, misplaced keys, and an emergency parking space!

Thanks also to Paul, who is also really helpful and friendly: his cheerful greetings and good natured humour make walking through the door on a morning so much more bearable!”

Lesley Stavridis, Adoption Social Worker and The Adoption Team

## > £1500 is hot target for Dragon boat team

G&K's 20-strong team are in strict training for their annual participation at York's Dragon Boat race in July. They've set themselves a minimum £1,500 target, with all funds raised going to Leeds' Children's Heart Surgery Fund. It's an excellent cause and if you'd like to support them then please send your donations to <https://virginmoneygiving.com/Team/GKCenturions>



Anthony Hebblethwaite wedding

## > Wedding Bells

We would like to congratulate the following happy couples who recently celebrated their 'big day'.

Mark Behrend (Controller) married Christine on 26th April, 2019 at the Craiglands Hotel, Ilkey.

Anthony Hebblethwaite (Technical Account Manager, ITG) married his long term partner, Laura Biglands on 30th March, 2019. Anthony and Laura have been together for 10 years and have two children.

## > New starters

We are pleased to welcome **Lauren Smith** (Financial Controller) into our Accounts department, **Kyle Darun** (Apprentice Electrician), into our Electrical department; **Neil Fieldsend** (Senior Security

Engineer) and **Ryan Abbott** (Security Engineer) at ITG; Apprentice Security Engineer, **Jazz Sheldon**, into our Engineering department plus eight new Security Officers and twenty Safety Stewards.

Keep in touch and stay up to date with our news:



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